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1999-515-C

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

Flatel, Inc

QUARTER / YEAR

2nd / 2012

Month:

April May June

Number of Customer Access Lines

93 131 131

Trouble Reports / Access Line (%)

1% 1% 1%

Customer Out of Service Clearing Times (%)

100% 100% 100%

New Installs Completed w/in 5 Days (%)

99% 99% 99%

Commitments Fulfilled (%)

99% 99% 99%

Comments / Explanations: _____

 Person Making Report / Contact Information: Adriana Solar
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